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Regulated by the Bar Standards Board

INTRODUCTION

Thank you for choosing me to advise and represent you. I very much look forward to working with you.

Here I set out how I work with my clients. I have tried to answer some of the questions that I am frequently asked. If you have any other questions, please just ask ...

WHAT IS THE DIRECT PUBLIC ACCESS SCHEME

The Direct Public Access scheme allows people to instruct a barrister directly without having to go through a solicitor first. The costs of also engaging solicitors are avoided and, because barristers tend to have significantly lower overheads, barristers' fees are often significantly less than those of solicitors.

WHAT YOU CAN EXPECT FROM ME

I shall provide you with specialist expert legal advice and representation.

I shall deliver a "first class" service.

HOW YOU CAN REACH ME

Landline: 0117 925 8978
Mobile: 07718 883094
Email: andrew.marsden@commercialchambers.org

You are welcome to contact me at any time between 9am and 6pm Monday to Friday.

MY WAYS OF WORKING

I do my best to respond to all calls and emails within 24 hours.
I usually provide my advice and carry out any required drafting within 7 days.

I will meet all deadlines agreed between us or imposed by any court.

TERMS

I shall provide my services to you under the Direct Public Access scheme and on the terms set out in the client care letter that I will send you.

REVIEW AND FEEDBACK

I have learned that each of my clients is unique in terms of the way that they like to work with me. Please let me know how you think we might establish an effective and collaborative working relationship. Just let me know what works best for you.

FEES

It is important to be clear, open and straightforward about fees. I am happy to work on hourly rates or on fixed fees. We will agree all fees in advance and there will be no hidden charges. I will bill you regularly. In return, I ask that you ensure their prompt payment.

GUIDES, PUBLICATIONS AND VIDEOS

This may be the first time that you have been involved in a legal dispute. If so, you might find the “infographic” that I have produced explaining the various stages in the litigation process helpful. It can be viewed [here](#)

I publish guides to the law in the areas of my specialist expertise. They can be downloaded from [here](#).

I also produce various videos which you may find helpful introductions to the specialist areas in which I practice. They can be viewed [here](#)

Please feel free to share these links.

STAYING IN TOUCH

We will work closely together on the current matter but, after it has concluded, I would like to stay in touch with you. Please connect with me on LinkedIn, follow me on Twitter @ComCham1. Please send me an email with your contact information and I shall make sure I keep in contact with you regularly.

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